

PATENT APPLICATION

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Chang, et al. **Examiner:** Jeanty, Romain
Serial No: 10/617,965 **Group:** 3623
Filed: July 11, 2003 **Docket:** YOR920030197US1 (8728-627)
For: **Systems and Methods for Monitoring and Controlling
Business Level Service Level Agreements**

Commissioner for Patents
P.O. Box 1450
Alexandria, VA. 22313

RESPONSE TO NOTICE OF NON-COMPLIANT AMENDMENT

Examiner:

This reply is in response to the Notice of Non-Compliant Amendment dated December 6, 2006. Please replace the Amendments to the Claims section with the attached section, including a listing of the withdrawn claims, and consider the previously submitted remarks.

Respectfully submitted,

Dated: Dec. 12, 2006

By:



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